

Auto-Schedule Quality Report

Overview

Auto-Scheduling Objectives:

1. Schedule to target = the hours you are targeting (**you own the target!**)
2. Get the right employees opening/closing
3. Satisfy pre-arranged scheduling agreements with specific employees
4. Minimize schedule edits, tell mySchedule to schedule the way you want
5. Maximize Service Efficiency, minimizing over/under coverage

Process

Auto-Schedule Quality report available in Reports under Operations History

Note: *New labor group is available [Auto Sched] for quick selection when auto-scheduling and verifying no direct hours are scheduled prior to running auto-scheduler! This is the default selection for this report.*

SafewayAlbertsons
Operations History: **,[Auto Sched] (Auto-Schedule Quality)
 Created: 4:04p 5/17/2016 by MSCIZ00
 Date Range: 5/15/2016 - 5/21/2016

Week End	Location	Labor	Target Hours	Scheduled Hours	Sch-Vs. Target Hrs	Sched-Vs. Target %	Manual Shifts	% Manual	Service Efficiency
			1886	1 / 1					
5/15 - 5/21	1886	All Labor	653	640	-14	-2.10 %	19	11 %	94 %
5/15 - 5/21	1886	Coffee Clerk	131	133	2	1.14 %	4	11 %	92 %
5/15 - 5/21	1886	Checker	298	300	2	0.78 %	15	18 %	98 %
5/15 - 5/21	1886	Checker SCO	0	0	0	0.00 %	0	0 %	100 %
5/15 - 5/21	1886	Courtesy Clerk	224	207	-18	-7.80 %	0	0 %	92 %

1 Sched-Vs. Target %

GOAL: Within +/- 5%

If you can't schedule as many hours as target (<-5%), you cannot run the auto-scheduler successfully as mySchedule will not know where to undercover.

If you try to schedule more hours than target (>5%), you cannot run the auto-scheduler successfully as mySchedule will not know where to over cover.

RESOLUTION: You must decrease your target hour settings to match what you desire to schedule.

RESOLUTION: You must increase your target hour settings to match what you desire to schedule.

To adjust target hours: Refer to Job Aids: Task 7 – Adjust Target Hours by Job

Continued on next page

2**Manual Shifts****GOAL:** Low, <15%

This shows the degree to which you've constrained the scheduler by manual inputs.

= Total Manual Shifts, Edits and Swaps / Total Scheduled Hours

Included are all shift entries, edits, deleted shifts, meal re-placements, and swaps. A small number should generally be expected.

Goal is as low as possible, indicating you have instructed mySchedule to schedule the way you have intended while also maximizing shift optimization.

3**Service Efficiency****GOAL:** >=94%

Most important measure to drive, indicating you are scheduling your front-end and Coffee Bar to maximize service levels with available labor.
